





## Financial and institutional arrangements for infrastructure projects - Tariff system Agenda

## 13<sup>th</sup> May 2019

## Hotel PALISAD, Jezero bb, Zlatibor

Time	Session		
08:30 - 09:00	Registration of participants		
	Welcome speech		
09:00 -09:30	Introduction of trainers and participants		
	Presentation of training content		
09:30 -11:00	Module 1: Analysis of PUC operations		
	<ul><li>Types and structure of local utility companies.</li><li>Financial records</li></ul>		
	<ul> <li>Performance indicators of utility companies in the function of strategic and mid- term planning</li> </ul>		
	<ul> <li>Racio analysis - Performance indicators</li> <li>Invoicing and billing procedures</li> </ul>		
	Improving business – FOPIP		
11:00– 11:30	Coffee break		
11:30 -13:30	<ul> <li>Module 2: Strategic Framework and Legislation</li> <li>Water Management Strategy until 2034</li> <li>Relevant regulations</li> <li>Module 3: Tariffs</li> <li>What are the tariffs? Difference between tariffs and water charges. Monopoly position.</li> <li>Criteria for tariff setting</li> <li>Tariff structures / components</li> <li>Tariffs for wastewater</li> <li>The current state of the utility services prices of in Serbia</li> <li>Comparative overview of the utility services prices for water supply and wastewater disposal</li> <li>Methodology for calculating the price for water supply</li> <li>Affordability</li> <li>Practical example</li> </ul>		
13:30 -14:30	Lunch break		
14:30 - 15:30	Practical example		
15:30 –16:00	Closing session  • Q&A		







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