

Financial and institutional arrangements for infrastructure projects- Module 1 FOPIP

Agenda

21st June 2019

Hotel Palisad, Jezero bb, Zlatibor

Time	Session
08:30 - 09:00	Registration of participants
09:00 -09:30	Welcome speech <ul style="list-style-type: none"> Registration and distribution of materials Introduction of trainer and participants
9:30 -11:00	Module 1: Business Improvement - FOPIP <ul style="list-style-type: none"> Introduction for the purpose of training What is FOPIP and why it is applied FOPIP methodology Where FOPIP is applied FOPIP indicators Action plan - steps towards development Benefits from the implementation of FOPIP
11.00-11.30	Coffee break
11.30-13.30	Module 2: FOPIP indicators <ul style="list-style-type: none"> A strategy to reduce the amount of the non-revenue water Development and management of human resources, work procedures and systematisation of jobs Communication and customer relationships Invoicing and collection of receivables Strategic and business planning Financial management Tariffs (review of previous training) Labour and maintenance costs and their allocation Asset Management (ASSET MANAGEMENT) Information and communication technology management Strengthening the institutional and legal framework - Contract on the performance of communal activities between the founder and the PUC
13.30-14.30	Lunch break
14.30-15.00	<ul style="list-style-type: none"> Practical example, FOPIP indicator proposals SWOT
15.00-15.30	<ul style="list-style-type: none"> Final session. Training evaluation Discussion.